

Jameson Simmons

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PROFILE

Creative thinker and problem solver, brimming with motivation to meet team goals. Veteran project manager and imaginative planner, skilled in anticipating and adapting to change.

EXPERIENCE

Web Developer, Freelance Ongoing, 1999-Present

- Develop/maintain custom websites based on content-management tools (custom-built, Wordpress, etc.). Create dynamic designs in PHP, JavaScript, and MySQL, with HTML and CSS best practices.
- Provide wireframe, graphic design, programming, database development, and documentation.

Senior Technical Support Advisor, AppleCare; Ponte Vedra Beach, FL July 2015-Feb 2016

Technical Support Advisor, AppleCare; Ponte Vedra Beach, FL Feb 2015-July 2015

- Draw upon training and analytical skills to provide remote technical support for customers with a diverse range of technological expertise. Build and share resources to contribute to team growth.
- Work from home, on a team of 20 at-home advisors within a business organization of 500+. Remotely participate in team meetings. Provide mentoring and training, developing skills of fellow advisors.
- Excel in a structured environment of quantitative metrics; exceed performance goals from day one.

Specialist, Apple Store; Jacksonville, FL 2011-2015

- Configure technology solutions to support a variety of customer needs. Work on the store's Business Team building relationships by phone and in person, managing accounts for Fortune 500 companies.
- Develop and lead collaborative workshops, bringing a team of over 100 motivated, self-driven individuals into alignment with new initiatives and best practices. Recognized as a key contributor market-wide.
- Simultaneously manage competing expectations and priorities in a high-intensity work environment.

CAD Manager, Fisher & Simmons Architects; Jacksonville Beach, FL 2006-2011

- Assimilate team input to develop architectural designs and documentation, overseeing the output of an organized and stable final product. Customize software solutions and manage digital asset workflow.

Senior Online Strategist, Annenberg Center for Communication; Los Angeles, CA 2000-2005

- Provide leadership within Core Services team, developing creative assets for websites, DVD presentations, support materials, print and online graphics.
- Design and build dynamic, flexible web-based tools for improving workflow, collaboration, and content management. Lead ongoing customization and development of system capabilities.
- Manage multiple simultaneous projects under strict deadlines with continuous input from clients and managers. Oversee freelancers, external vendors, and internal team. Cultivate long-term strategic vision.

Further references available upon request.

EDUCATION

Animation Mentor, Emeryville, CA Advanced Studies in Character Animation, 2011

University of Southern California, Los Angeles, CA B.A., Cinema Production (Cum Laude), 2000